

#### **ERECORDING BUSINESS RULES**

As County Recorder for Okaloosa County, it is my intent to continue accepting electronically transmitted and received documents for recording into Okaloosa County's Official Records which began January 3, 2011. What follows are the Business Rules which I have established to comply with the rules prescribed by the Department of State and recommended by the Florida Electronic Recording Advisory Committee.

Revised: 12/1/2023

These Business Rules will stay in effect until notice is given of a pending change. I will generally provide at least 15 days notice of any changes.

# 1. Electronic Recording:

eRecording is defined based on the level of automation and structure of the transaction. I have decided to accept Model 1, Model 2, and Model 3 transmissions as defined on ATTACHMENT A.

# 2. Program Eligibility:

eRecording requires a close working relationship as well as mutual trust between my office and the submitting entity. All parties to the eRecording transaction desire to operate and maintain a secure recording system that safeguards parties to recordation from deceit, fraud and forgery. These Business Rules outline the procedures and practices for the trusted relationship between my office and all submitters. Participation in the eRecording program is voluntary and the decision to do so is a business judgment.

# 3. eRecording Requirements:

The eRecording Program of Okaloosa County is defined by the requirements included in these Business Rules.

Attachment A provides the technical specifications including format, models of eRecording supported, transmission protocols, and security requirements of the electronic records. All eRecording participants must agree to provide transmissions following the specifications outlined.

Attachment B contains the document and indexing specifications for the eRecording program. For each document type, the expected document code is provided.

Attachment C contains the processing schedules and hours of operation for the eRecording Program.

Attachment D provides the eRecording payment requirements.



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# 4. eRecording Submitter Responsibilities:

eRecording submitters are expected to abide by Florida law. eRecording allows submitters to prepare, sign and/or transmit documents and business records in electronic formats. The electronically transmitted documents will be considered the "original" record of the transaction in substitution for, and with the same intended effect as, paper documents and, in the case that such documents bear a digital or electronic signature, paper documents bearing handwritten signatures.

eRecording submitters are expected to be diligent in ensuring that documents submitted for eRecording have been checked before submission for errors, omissions, scanning defects, illegible areas, and other deficiencies that would affect the County Recorder's ability to record the document and the public notice to be created thereby.

eRecording submitters and/or its employees attest to the accuracy and completeness of the electronic records and acknowledge responsibility for the content of the documents. Should a dispute or legal action arise concerning an electronic transaction, the County Recorder will be held harmless and not liable for any damages.

eRecording submitters are responsible for the costs of the system or services provided by a third party that enables them to meet the requirements of this program.

eRecording submitters will immediately notify the County Recorder of any security incident, including but not limited to attempts to or actual unauthorized access to its pathway, which could compromise or otherwise adversely affect the County Recorder's data systems.

eRecording submitters will work to ensure that all security measures and credentials implemented are protected. Documents are to be authenticated and transmitted without modification.

eRecording submitters are expected to maintain an audit trail of all activity, available to the County Recorder, at its request, to resolve issues or investigate potentially fraudulent activity. The audit trail must contain, at a minimum, submitter ID, submitted content at point of receipt from Company, submitted content as at point of delivery to County Recorder, dates and times submitted, size, and checksum.

eRecording submitters are responsible for coordinating all technical problems and issues through the County Recorder.



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# 5. County Recorder Responsibilities:

County Recorder will attempt to protect the integrity of the recording process through ongoing monitoring of documents received and recorded through eRecording means.

County Recorder will test and maintain eRecording software and hardware required to operate the eRecording capability.

County Recorder, however, shall be held harmless and not liable for any damages resulting from software or equipment failure and assumes no contractual liability for any damages whatsoever via any part of this document.

County Recorder will apply the same level of diligence in handling documents submitted electronically as those submitted through the normal manual process.

# 6. General Understandings:

The County Recorder will not incur any liability for the information electronically transmitted by eRecording submitters, including but not limited to any breach of security, fraud or deceit.

The County Recorder and eRecording submitter shall attempt in good faith to resolve any controversy or claim arising out of or relating to electronic recording through negotiation before resorting to litigation. Jurisdiction and venue for any civil action commenced by either party with respect to these Business Rules shall be proper in the court of general jurisdiction in Okaloosa County. eRecording Submitter expressly waives the right to bring such action in or to move such action to any other court, whether state or federal. This agreement shall be governed by the laws of the state where Receiver's principal office is located. Nothing contained herein waives or is intended to waive any protections that may be applicable to County Recorder or any of its elected or appointed officials, employees, or agents under any applicable statutes, rules or regulations providing governmental immunity, or any other rights, protections, immunities, defenses or limitations on liability County Recorder or such related parties that are provided by law.

The County Recorder may terminate any eRecording submitter's authorization to eRecord for any reason.

Documents may be rejected in accordance with Florida law, including, but not limited to the following reasons: document errors, failure to pay the filing or other fees due, the document is not a type the County Recorder is authorized to accept for recording, or the document fails to meet any other applicable legal requirement.

Any amendments or modifications to these Business Rules will generally be noticed providing at least 15 days notice prior to the change.



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# 7. Personally Identifying Information:

The eRecording submitter agrees that all personally identifying information which is considered privileged and confidential under Florida law contained within the documents will not be released by the eRecording submitter to any individual or other legal entity who would not otherwise have access to such information.

# 8. Termination:

The County Recorder may cease eRecording at any time for any reason. The County recorder will attempt to provide 15 days notice.

# **Agreed and Accepted**

BY:	(eRecording Vendor/Submitter)
Printed Name:	<del></del>
Company Name:	
Date:	
Email Address:	
Phone Number:	



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# **ATTACHMENT A**

**TECHNICIAL SPECIFICATIONS** 

# **Accepted Models for Electronic Recording**

Models 1, 2 and 3 will be accepted.

The three models of automation are as follows:

Model 1: Submitting organizations transmit scanned images of original ink signed documents to the Okaloosa Clerk of Courts Recording department. The County Recorder completes the recording process in the same way as paper using the imaged copy as the source document. Once the County Recorder accepts the documents for recording, the scanned image is "burned" with the recording information, including recording date and time, as well as the unique recording reference number, such as instrument number. Indexing is performed by the indexing staff of the Recording department, as with paper documents. A copy of the recorded image(s) is returned to the submitter, together with the recording endorsement data.

Model 2: Submitting organizations transmit scanned images of ink signed documents or an electronic document electronically signed and notarized, along with data necessary for processing, indexing, and returning the document, to the County Recorder. The County Recorder performs an electronic examination of the imaged document and indexing data, and then completes the recording process using the imaged copy and electronic indexing information. The electronic version of the recorded document is returned to the submitter, together with the recording endorsement data.

Model 3: Submitting organizations transmit documents which have been created, signed and notarized electronically containing the electronic indexing information, or SMART™ documents which are a single object containing the electronic version of the document in such a way that enables the electronic extraction of data from the object. SMART™ documents are required to be signed and notarized electronically. Electronic signatures must comply with the Florida Uniform Electronic Transaction Act (UETA). The County Recorder performs an electronic examination of the electronic documents and indexing information, then completes the recording process using the electronic documents. Images of electronic and SMART™



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documents are made, and returned to the submitting organization, along with recording endorsement data.

# **FORMAT OF THE TRANSMITTED FILE**

Property Records Industry Association (PRIA)/Mortgage Industry Standards Maintenance Organization (MISMO) file format standards will be used. The file format shall be TIFF or PDF and must be so specified.

# **COMMUNICATIONS PROTOCOL AND OPTIONS**

Transmission Control Protocol/Internet Protocol (TCP/IP), HTTP and HTTPS will be used.

# **SECURITY FRAMEWORK**

Encryption will be a minimum 128-bit file and image encryption. Secure Socket Layer (SSL) and user login/password will be employed. User passwords are controlled by the Submitter and should be monitored/or changed periodically to ensure security. Computers on which documents originate must have all critical operating system patches applied, must have a firewall (hardware or software) installed, and must have up to date virus scan software.

# **RETURNED FILE FORMAT**

Property Records Industry Association (PRIA)/Mortgage Industry Standards Maintenance Organization (MISMO) file format standard will be used. Documents will be returned in the file format (TIFF or PDF) specified by the submitter.

# **ELECTRONIC SIGNATURES AND USE OF DIGITAL CERTIFICATES**

The use of Electronic Signatures and Digital Certificates will need to adhere to the guidelines set out in any applicable Florida Statutes and Florida Department of State administrative rules.

# **IMAGING STANDARDS**

Documents shall be scanned at 300 dpi. Documents will be scanned in portrait mode. Document images will be captured in single page storage format. Scanned documents will be legible and reproducible – including signatures and notary seals. Document details, such as margins, font size, and other similar requirements, must meet all applicable state or local standards. Documents must be scanned to original size no larger than  $8 \frac{1}{2} \times 14$ ".



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#### **ATTACHMENT B**

#### **DOCUMENT SPECIFICATIONS**

### **Eligible Document Types**

Most document types recorded in a paper-based world are acceptable for eRecording. Please refer to the table in ATTACHMENT C for a list of document types currently accepted for eRecording by our office.

# **County Specific Document Type Coding**

It is our office's intention to not reject documents based on "incorrect or non-County specific" document types. Our office will correct the document type as part of the eRecording process.

# **Indexing Fields for each Document Code**

Submitters are asked to provide grantor and grantee indexing information for all party names, including name and spelling variations. Our office will not reject for incomplete or inaccurate indexing information unless the appropriate indexing fees are not included. Documents containing more than 4 party names must include \$1.00 per name additional for names 5 and above. Okaloosa County's Indexing Guidelines is provided on our website.

# **Document Imaging Quality Control Standards**

The xhtml document must display in W3C (World Wide Web Consortium) Standards.

# **Notary Requirements per Document**

It is the responsibility of the eRecording submitter to confirm that notary signatures and seals are present on all documents that require them. Notarial seals are not required although the data contained on a notarial stamp is required. All electronic notary signatures must adhere to F.S. 117.021 for electronic notaries.

#### **Eligible Document Batches**

Document batches will be submitted by a standard naming convention as specified by our office. The maximum size of electronic document batches will be determined by the County Recorder.



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# **DOCUMENT TYPES ACCEPTED FOR eRECORDING:**

AFF AFFIDAVIT

AGD AGREEMENT FOR DEED

AGR AGREEMENT ASG ASSIGNMENT

BND BOND

CND CONDOMINIUM CTF CERTIFICATE

D DEED

DC DEATH CERTIFICATE HIDDEN FROM WEB

EAS EASEMENT

GOV GOVERNMENT DOCUMENT

LN LIEN

MOD MODIFICATION MTG MORTGAGE

NOC NOTICE OF COMMENCEMENT

NOT NOTICE

POA POWER OF ATTORNEY
PR PARTIAL RELEASE

PRO PROBATE HIDDEN FROM WEB

REL RELEASE
RES RESTRICTIONS
SAT SATISFACTION
TER TERMINATION

UCC UNIFORM COMMERCIAL CODE

WAI WAIVER



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# **ATTACHMENT C**

# SERVICE OFFERING

# **Hours of Operation**

Documents may be submitted at any time during the week. Documents will only be processed between 8:00 a.m. and 4:30 p.m. (Central Time zone) on those days that our office is open to the public for business. Documents will not be processed on holidays, weekends, declared emergencies, etc. or in the event of network or equipment failure. We will attempt to notify eRecording submitters of any disruption in service.

# **Processing Schedules**

Documents/batches will normally be processed or rejected within six (6) business hours of receipt.

# **Alternative Delivery Options**

There are no other electronic delivery options currently.

# **Return Options**

Submitted documents that are accepted for recording will be made available to the eRecording submitter in electronic format after recording. Submitted documents that are rejected will be made available to the eRecording submitter in electronic format after rejection, along with a description of the reason(s) for rejection.

# **Service Help Contact Information**

The following is the primary contact for the eRecording submitter:

# erecord@okaloosaclerk.com

Manager: Thressa Wilcox, Deputy Clerk

Email: twilcox@okaloosaclerk.com

Phone number: (850) 689-5000 ext. 3361



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# **ATTACHMENT D**

# **PAYMENT OPTIONS**

# **ACH DEPOSIT**

It is my decision to accept Automated Clearing House (ACH) deposit transactions as the payment method for an eRecording transaction. The eRecording submitter must authorize a deposit into our designated account before midnight Central time for the total amount of all fees relating to transactions completed that day. The eRecording submitter must notify our office by email of the deposit before 7:30 A.M. the following day. It is the eRecording submitter's responsibility to inform our office of any changes that may affect an ACH transaction at least 10 days before the change. Our office may terminate the eRecording submitter's authorization for failure to report changes in ACH, or for unavailability of funds. The eRecording submitter will not be able to access the eRecording system if applications have been accepted and the fees have not been collected.

# **EFT DEPOSIT**

It is my decision to accept Electronic Funds Transfer (EFT) deposit transactions as the payment method for an eRecording transaction from the Florida Department of Revenue, the United States Department of Treasury, Internal Revenue Service, and State of Florida government agencies. In cases where the payment is deposited without reference to a specific transaction the payment will be applied toward the earliest transaction pending payment. If the payment is received before the document, the payment will be applied to the first document received and then sequentially to each subsequent document.

The Okaloosa County Clerk of Court and Comptroller, the County Recorder, may offer other payment methods for direct recording services at his sole discretion.